

RESIDENTIAL APPLICATION FOR SERVICE

Date Applicant/s are Responsible for Electricity:		
Are You the Owner or a Tenant? Please Select One	<input type="radio"/> Owner	<input type="radio"/> Tenant
Please Select an Electricity Price Structure: <i>If no selection is made your account will automatically be placed under the Time of Use price structure. For more information regarding the election of either Time-of-Use or Tiered pricing please click here.</i>	<input type="radio"/> Time-of-Use (On, Mid, Off Peak prices)	
	<input type="radio"/> Tiered Price (Two Tiered price based on amount of electricity used)	

Service Address				
Street Number:		Unit:		
Street Name:				
City:		Postal Code:		Province:

Mailing Address (if different than Service Address)				
Street Number:		Unit:		
Street Name:				
City:		Postal Code:		Province:

Applicant Information			
Surname:			
First Name:			
Middle Name:			
Date of Birth:			
Government Issued Identification Number: <i>(Drivers License, Ontario Photo ID, Passport Number or Permanent Residence Card Number)</i>			
Home Phone Number:		Cell Phone Number:	
Email Address:			

Co Applicant Information	
Surname:	
First Name:	
Middle Name:	
Date of Birth:	
Government Issued Identification Number: <i>(Drivers License, Ontario Photo ID, Passport Number or Permanent Residence Card Number)</i>	

If you are a tenant please provide the owner's information below:

Owner's Name:					
Owner's Address					
Street Number:		Unit Number:			
Street Name:					
City:		Postal Code:		Province:	
Emergency Contact Information					
Contact Name:					
Contact Phone Number:					
Street Number:		Unit Number:			
Street Name:					
City:		Postal Code:		Province:	
Relationship to Applicant:					

Grimsby Power has in place a Security Deposit Policy for all customers. The applicable security deposit will be billed on your first invoice unless:

1. You provide Grimsby Power with a letter of reference from another utility (hydro or gas) confirming good payment history where the service was in the applicants name for at least one year in Canada within the last two years or;
2. The account is enrolled in pre-authorized payment plan (PAP enrollment form attached for your convenience, a void cheque also required) or;
3. The account is enrolled in the equal monthly payment plan with an option for pre authorized payment (please contact Grimsby Power to enroll)

The undersigned, herein called the Customer, hereby request Grimsby Power Incorporated, herein called the Corporation, to supply electric service and energy, herein respectively called service and energy to the customer at the service address listed above within the Town of Grimsby, owned by _____ and occupied by _____. This application when signed by the Customer and accepted for the Corporation through the set up of an account, shall be a contract between the Customer and the Corporation under and governed by the Distribution System Code regulated by the Ontario Energy Board and amendments thereto. The Customer and the Corporation agree to comply with the conditions of this contract and agree that the said conditions are part of the contract. The Customer agrees to take service and energy from the Corporation in accordance with the terms and conditions hereof and to take the same exclusively from the Corporation. The Customer further agrees to pay the Corporation at the authorized rates from the date on which service is connected. The undersigned authorizes the company to obtain, verify and exchange all factual information regarding the undersigned and furnish other financial institutions and credit bureaus particulars of the undersigns credit experience.

Signature of Applicant:		Date:	
Signature of Co Applicant:		Date:	

Conditions

1. Grimsby Power Incorporated may revise their rate schedule from time to time, subject to the approval of the Ontario Energy Board. The customer agrees to pay for all services at the published rates in effect from time to time, and agrees to pay all invoices delivered in accordance with the terms thereof.
2. The customer agrees to provide convenient and safe space, free of charge or rent, for the Corporation's meters, wires, and other appliances on the said premises, and further agrees that no one who is not an agent of the Corporation or otherwise lawfully entitled to do so, shall be permitted to remove, inspect or tamper with any of the said equipment of the Corporation, and that the properly authorized agents of the Corporation shall, at all reasonable hours, have free access to said premises for the purpose of reading, examining, repairing or removing said meters and other appliances.
3. Meters and all other equipment of the Corporation on the said premises shall be in the care and at the risk of the Customer, and if destroyed or damaged other than by ordinary wear and tear, the Customer shall pay to the Corporation the value of such meters and equipment, or the cost of repairing or replacing the same.
4. If at any time, a bill for service or energy under this contract is in arrears or if the Customer fails to perform any other obligation hereunder, the Corporation may, in addition to all other remedies, discontinue the service and/or terminate the contract in accordance with the Distribution System Code and Grimsby Power's Conditions of Service.
5. The Corporation agrees to use reasonable diligence in providing regular and uninterrupted service, but does not guarantee a constant service or the maintenance or unvaried frequency or voltage, and will not be liable in damages to the Customer by reason of any failure in respect thereof.
6. This contract shall not be binding upon the Corporation until accepted by it, and shall not be modified or affected by any promise, agreement, or representation by any agent of employee of the Corporation unless incorporated in writing into this contract before such acceptance.
7. The point of delivery of service and energy hereunder shall be a point on the premises of the Customer satisfactory to the Corporation. The Customer shall take delivery at the said point and shall from that point provide all works necessary, and shall construct, maintain and operate the said works safely and efficiently with proper devices, all in accordance with the Regulations of the Electrical Safety Authority.
8. This contract will continue in force from the date on which the service is connected, and shall continue in force thereafter until terminated by at least one-week's notice in writing given by either party.
9. This contract shall be binding upon the parties hereto, and their respective heirs, executors, administrators, successors, or assigns and vacating the premises herein named shall not release the Customer from this contract except at the option and by written consent of the Corporation.
10. All electrical equipment of the Customer shall be subject to the approval of the Corporation, but such approval shall not be unreasonably withheld, and the Customer shall maintain and operate the said equipment so as not to cause more than minimum disturbance to or fluctuation in the Corporation's power supply.
11. The utility will make every effort to ensure bills are accurate; however, billing errors can occur. While the utility will use its best efforts to ensure that each invoice is an accurate statement of the amount of the customer's consumption and cost of use for that billing period, billing errors can occur and invoices may not always be accurate. The utility reserves the right to adjust invoices to collect/credit any amounts for services provided by it, however the billing error was caused, whether through meter malfunction, utility error, or negligence or otherwise.
12. Grimsby Power will maintain the account in the owners name for each individual property. Should the owner elect to rent the property to a tenant and the owner does not provide written permission for the account to be placed into their name when the tenant vacates the property, Grimsby Power will be

required to disconnect the service to the unit. If the property will be occupied by a tenant and the owner does not want the property disconnected between tenants Grimsby Power will require a completed Owner Transfer Form.

Grimsby Power Incorporated
231 Roberts Road, Grimsby, ON, L2M 5N2
Phone: 905-945-5437 Fax:905-945-9933
customeraccounts@grimsbypower.com
www.grimsbypower.com

Privacy Policy

Grimsby Power is pleased to be your provider of electricity distribution services. To provide you with a reliable source of electricity, Grimsby Power needs to collect and use certain personal information about you. As of January 1, 2004 the federal legislation protecting your privacy request that Grimsby Power obtain your consent to collect, use and disclose your personal information for identified purposes. We invite you to read this notice carefully to understand our policies and practices with respect to personal information.

The nature of personal information we collect may include:

- Information we receive from you such as your name, address, contact information and general financial, credit and reference information;
- Facts about your historical and current consumption of power;
- Information about your transactions with us, such as meter number, account number, account balances, payment history, and account activity;
- Identifying information, such as a driver's license.

Grimsby Power uses the information we collect for the following purposes:

- To provide you with continuous electric service and to bill you for that service;
- To assist us in the collection of accounts;
- To respond to your inquiries about energy use and billing;
- To prevent fraud with respect to both you and our company;
- To meet legal and regulatory requirements

Because of the structure of the electricity sector in Ontario, it may be necessary to share your billing and consumption information with third party billing and settlement agencies. For example, your billing and consumption information may be provided to a retailer with whom you have chosen to enter into a separate contract. Your information may also be disclosed or shared with other agencies or organizations as required by law or regulation.

We have developed and implemented a Corporate Privacy Policy for maintaining the confidentiality and security of your personal information. At any time, you have the right to require access to your personal information which we have collected and to request amendments to personal information about you to ensure its accuracy and completeness. To make a request for access to personal information we may have collected, disclosed or used about you or to request that your personal information be amended please contact our Privacy Officer.

I have read and understood this statement of Grimsby Power regarding the collection, use and disclosure of my personal information.

Signature:

Date: