

The New COVID-19 Recovery Rate for Electricity

As the COVID-19 situation continues to change, and the Ontario government begins to slowly re-open the economy, new electricity rates are being introduced.

Effective June 1, 2020, the Government of Ontario is introducing the new fixed COVID-19 recovery rate of **12.8 cents per kWh** to support Ontarians as the economy restarts. Households, farms and small businesses who pay time-of-use (TOU) electricity rates will be charged this fixed rate 24 hours a day, seven days a week until October 31, 2020. This rate will be automatically reflected on TOU customers' electricity bills for all three TOU periods.

Through these difficult and uncertain times *Grimsby Power continues to support its customers with flexible payment arrangements, no disconnections for non payment and no late payment fees.*

We understand that COVID-19 impacts everyone differently.

As we move forward together we encourage our customers to reach out to us and stay connected. We can be reached Monday through Friday 8:30am - 4:30pm at **905-945-5437** option 2. You can also email us at customeraccounts@grimsbypower.com.



12.8
CENTS/KWH
ALL DAY
EVERY DAY